

Comments from Accurex –

Sandra the practice nurse is very good she made me feel that she is interested in my health and has a lovely manner. The best treatment I have had at the practice for a very long time.

Rachel was great with me as I was very anxious about my appointment. She was very caring, calm and considerate which really helped my anxiety. She's very friendly and made me feel at ease. Wouldn't hesitate to come to see her again.

Mrs whittle was excellent for class.

Face to face with Dr Gupta was very good.

I had no problem getting to see a doctor. It was non urgent was two weeks.

Excellent service from both receptionist and nursing staff

Quick and easy Polite and knowledgeable staff

I find the practice very helpful and welcoming. They fit appointments around your needs. I'll only see certain doctors due to my mental health and they always accommodate that. The ladies on reception are amazing and the doctors and nurses are amazing too.

Dr Suntha is exceptional GP.

Efficient, polite staff, who were respectful of my connection to the surgery, ensuring that I felt relaxed well cared for

Sandra Myers has a lovely caring manner and is the only person in many years that has taken an interest in my health. I give her 10 out of 10.

Dr Gupta is a very kind compassionate and approachable doctor. So friendly and listens to everything. She is a credit to the surgery.

Both Dr Adnan and Rachel Berry (Practice Nurse) were very professional and helpful. My results were very quick too.

The reception staff are very helpful, and the medical staff are extremely supportive and listen to any concerns that you may have.

Very responsive to request via ask my Gp. Contacted and given an appointment same day and had same experience when raising a follow up request.

Clare was very professional in explaining the whole procedure.

Very pleasant staff who show a real interest in your health.

Pam was brilliant as soon as she saw me, she said that I didn't look well after my inr checks she checked.my blood results from the hospital which confirmed I had a urine infection so she arranged for the doctor to see me after seeing the doctor she got a wheelchair to assist me back to my grandson car she couldn't have been more caring.

Dr Brierley was very patient and thorough, and I felt very reassured after seeing her.

Receptionist (Lucy) was very helpful and went above and beyond to sort our prescription. Dr Abdullah was brilliant with our daughter.

Comments from Iplato –

Always got the service I needed.

Very thorough examination I saw a doctor the same day I put a request in. I was very pleased with the quick response I had from asking for a phone call. To get an appointment so quick.

The Dr I saw was very pleasant and helpful The Dr was really nice explained everything an within an hr and had got me app see specialist very soon

No wait time.... thorough examination and very pleasant manner.

The Dr was patient and listened to me, and he explained in detail to help me with my issues and put me at ease. I feel that all my problems were dealt with very professionally.

Doctor listened. He was then reassuring and kind in his response.

Other comments –

Patient brought Flowers for receptionist Dawn so sat thank and commented that "she was an angel."

Received a phone call from patient to ask to pass on thanks to doctor Healey for arranging a referral for her and she has now received an appointment for this.

F & F feedback - Doctor Suntha who I saw was nice, listened, and easy to take to and I would like to see him again.

F & F feedback - " Love receptionist Dawn to bits, always lovely, helpful, and caring. all staff are lovely”.

F & F feedback -thanks to receptionist Lynn for sorting my prescription token and changing chemist very much appreciated.